

# Help.



Am I eligible for NDIS  
funding?



## 1 am I eligible for NDIS funding?

The National Disability Insurance Scheme (NDIS) provides funding to pay for support services for Australians living with disability. You can use this money for Mosaic services. To join NDIS you must be:

- up to 64 years of age
- an Australian citizen, Permanent Visa holder or Special Category Visa holder
- a person with a disability that's likely to be permanent, making it difficult to take part in everyday activities



## 2 how do I contact NDIS?

Call NDIS on 1800 800 110  
between 8am and 9pm.

## 3 ask to start an Access Request

You will be asked for your:

- name
- age
- Australian citizenship status
- current street (home) address
- disability and how it impacts you



If you're planning on having your services delivered by Mosaic, speak to us first. We can advise how best to explain your needs to your NDIS planner.

## 4 planning for my services



Once accepted, you will be invited to take part in a planning meeting with NDIS.

You'll be asked how you are going in different areas of your life. This helps NDIS develop a funding plan to provide the right kind of ongoing support for your needs.

## 5 speak to us



We'd love to talk to you.

When your funding is confirmed, we can chat about accessing Mosaic services.

Next: Check our flyer, *Six Steps to Beginning Your Mosaic Journey*

call: 08 9314 8900

email: [hello@mosaic.org.au](mailto:hello@mosaic.org.au)

[www.mosaic.org.au](http://www.mosaic.org.au)

Registered NDIS Provider

# ask yourself ...

## **before choosing any NDIS Service Provider:**

What supports do I need?

Will the supports offered meet my personal needs?

What do I want to achieve from my supports?

Will they support me as an individual with rights?

Will I have choice and control over how my provider supports me?

What flexibility of support do I need? Can the provider guarantee this?

Do I understand what skills and experience their staff members have?

Am I comfortable they will deliver high quality support?

If I need to give feedback, what independent systems do they have to ensure I'm heard?

What do other people with disability or carers say about their quality?

## **Need help making your access request?**

A legally-appointed representative can support you or make an access request on your behalf. If you don't have a legally authorised representative, you can ask a family member, friend or support worker to help you. (You will need to give permission for your support person to make an access request on your behalf.)